



Central Recruitment & Promotion Department, Corporate Centre, Mumbai

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RECRUITMENT OF JUNIOR ASSOCIATES (CUSTOMER SUPPORT & SALES)

(Advertisement No. CRPD/CR/2026-27/17)

ONLINE REGISTRATION OF APPLICATION AND PAYMENT OF FEES: 11.08.2026 TO 31.08.2026

SCAN QR TO APPLY



Applications are invited from eligible Indian Citizens for appointment as Junior Associate (Customer Support & Sales) in clerical cadre in State Bank of India. Candidates can apply for vacancies in one State/UT only. Candidates can appear for the test only once under this recruitment project. The candidates applying for vacancies of a particular State/UT, should be proficient (reading, writing, speaking and understanding) in the specified opted local language of that State/UT (mentioned in the under given vacancy table against each state/UT). The test for knowledge of specified opted local language will be conducted as a part of selection process. It will be conducted after qualifying the online Main examination but before joining the Bank. Candidates who fail to qualify this test will not be offered appointment. Candidates who produce 10th or 12th standard mark sheet/ certificate evidencing having studied the specified opted local language will not be required to undergo the language test. There is no provision for Inter Circle Transfer / Inter State Transfer for Junior Associates to be recruited before completion of 5 years of service. However, after completion of 5 years' service, only in exceptional cases such as Extreme Compassionate Ground/Spouse Ground, the Bank at its sole discretion may consider transfer request as per the Bank's transfer policy/instructions applicable at the relevant time for the post.

Preliminary Examination will be conducted tentatively in the month of September 2026 and Main Examination will be conducted tentatively in the month of November 2026. Candidates are advised to check regularly Bank's website <https://sbi.bank.in/web/careers/current-openings> for details and up-dates. The examinations will be as detailed under point No. 4 under Selection procedure.

VACANCIES:

Circle	State/UT	Language*	Regular Vacancies												Backlog Vacancies**											
			Category						PwBD						SC/ST/OBC						PwBD					
			SC	ST	OBC	EWS	GEN	Total	VI	HI	LD	d&e	XS	DXS	SC	ST	OBC	Total	VI	HI	LD	d&e	Total	XS	DXS	Total
Gandhinagar	Gujarat	Gujarati	23	49	89	33	136	330	4	4	3	3	33	14	0	0	0	0	24	25	23	21	93	167	138	305
Bengaluru	Karnataka	Kannada	121	53	205	76	305	760	8	8	8	7	76	34	0	0	0	0	0	8	7	2	17	27	12	39
Bhopal	Madhya Pradesh	Hindi	16	22	16	11	48	113	2	1	1	1	11	5	0	0	0	0	8	13	6	10	37	100	59	159
			34	91	17	28	117	287	3	3	3	3	28	12	12	89	0	101	5	5	4	5	19	43	21	84
Bhubaneswar	Odisha	Odia	178	242	132	110	440	1100	11	11	11	11	110	49	0	0	0	0	4	4	2	3	13	2	16	18
Chandigarh	Jammu & Kashmir UT	Urdu/ Hindi	6	9	22	8	39	84	1	1	1	1	8	3	0	0	0	0	0	1	1	1	3	2	3	5
	Himachal Pradesh	Hindi	2	0	1	0	6	9	1	0	0	0	0	0	0	0	3	0	3	0	2	0	2	4	10	16
	Ladakh UT	Urdu/ Ladakhi/ Bhoti (Bodhi)	0	0	1	0	6	7	1	0	0	0	0	0	4	0	12	16	1	1	0	0	2	5	2	7
Chennai	Tamil Nadu	Tamil	267	14	380	141	608	1410	15	14	14	14	141	63	0	2	0	2	3	10	1	7	21	69	37	106
Hyderabad	Telangana	Telugu/ Urdu	41	16	70	26	105	260	3	3	3	2	26	11	0	0	0	0	0	0	0	0	0	0	0	0
Jaipur	Rajasthan	Hindi	59	45	70	35	141	350	4	4	3	3	35	15	0	0	0	0	1	5	1	3	10	49	26	75
Kolkata	West Bengal	Bengali/ Nepali	127	27	122	55	224	555	6	6	6	5	55	24	0	25	0	25	11	13	11	11	46	93	56	149
	Andaman Islands	Hindi/ English	0	1	4	1	9	15	1	0	0	0	1	0	0	5	1	6	1	1	1	0	3	7	3	10
	Sikkim	Nepali/ English	3	12	14	6	25	60	1	1	1	0	6	2	0	1	0	1	1	1	1	0	3	5	2	7
Lucknow	Uttar Pradesh	Hindi/ Urdu	52	2	67	25	104	250	3	3	2	2	25	11	1	0	0	1	0	1	2	0	3	30	0	30
Maharashtra/ Mumbai Metro	Maharashtra	Marathi	171	154	463	171	759	1718	18	18	17	17	171	77	37	3	51	91	2	5	12	11	30	236	45	281
Mumbai Metro	Goa	Konkani	1	7	11	6	37	62	1	1	1	0	8	2	0	0	1	1	1	0	0	0	1	1	0	1
Guwahati	Arunachal Pradesh	English	0	24	0	5	25	55	1	1	1	0	5	2	0	32	0	32	1	2	1	0	4	12	5	17
	Assam	Assamese/ Bengali/ Bodo	7	13	29	11	50	110	2	1	1	1	11	4	0	0	0	0	5	7	4	7	23	65	32	97
	Manipur	Manipuri/ English	0	4	1	1	8	14	1	0	0	0	1	0	2	1	0	3	0	2	0	0	2	6	3	9
	Meghalaya	English/ Garo/ Khasi	0	10	1	2	11	24	1	0	0	0	2	1	2	0	1	3	2	2	1	2	7	14	6	20
	Mizoram	Mizo	0	14	1	3	14	32	1	1	0	0	3	1	0	0	2	2	2	1	0	0	3	5	1	8
	Nagaland	English	0	12	0	2	13	27	1	1	0	0	2	1	0	0	0	0	2	2	1	0	5	11	4	15
	Tripura	Bengali/ Kokborok	8	14	0	4	22	48	1	1	0	0	4	2	0	0	0	0	2	2	1	1	6	5	3	8
Total			1114	837	1716	760	3253	7680	91	83	76	70	760	333	58	161	68	287	76	113	80	86	355	964	480	1444

* The Backlog vacancies are net of the vacancies advertised in Special Recruitment Drive (advt. no. CRPD/CR/SPLDRIVE/2026-27/16) for SC/ST/OBC candidates, State-wise/Category-wise.

* Candidate has to opt for ONE language at the time of online application for local language test. @ Persons with benchmark disabilities under clauses (d) & (e) of section 34 of the Rights of Persons with Disabilities Act, 2016.

\$ Candidates applying for the states of Maharashtra (Maharashtra Circle / Mumbai Metro Circle), Uttar Pradesh (Lucknow Circle) and should check operational areas for which they desire to apply from SBI's official website <https://sbi.co.in>. [On Home page> Branch Locator (Bottom right Drop pin icon) > In search options select Circle > Select Circle name > Enter Captcha].

Abbreviations: SC - Scheduled Castes; ST - Scheduled Tribes; OBC - Other Backward Classes; EWS - Economically Weaker Section; GEN - General Category; PwBD - Persons with Benchmark Disability; VI - Visually Impaired; HI - Hearing Impaired; LD - Locomotor Disability; d&e - Category (d) & (e) of section 34 of the Rights of Persons with Disabilities Act 2016; XS - Ex-Serviceman; DXS - Disabled Ex-Serviceman/ Dependent of Ex-serviceman.

The above vacancies are provisional and depending on the actual requirement of the Bank the said vacancies may vary. Candidates may apply for vacancies of one State/UT only. There is no provision for Inter Circle Transfer / Inter State Transfer for Junior Associates to be recruited before completion of 5 years of

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service. However, after completion of 5 years' service, only in exceptional cases such as Extreme Compassionate Ground/Spouse Ground, the Bank at its sole discretion may consider transfer request as per the Bank's transfer policy/instructions applicable at the relevant time for the post. Candidature of the applicant will be considered only against the vacancies in the State/UT for which he/she has applied/optioned. Candidate may appear in the examination from any notified Centre. However, He/She will have to appear for the test of specified opted local language at a Centre (to be decided by the Bank) of the State applied for, at his/her own expenses. Merit list will be drawn State wise, category wise and candidates will be posted in the State for which they are applying, in the event of their selection. The reservation under various categories will be as per prevailing Government Guidelines.

- a. Reservation for PwBD/XS/DXS candidates is horizontal reservation and these are included in the vacancies of various parent categories.
b. 4.5% of the total vacancies are reserved for Disabled Ex-servicemen and dependents of Servicemen killed in action other than 10% earmarked for XS (total 14.50%). First priority in the matter of appointment will be given to the Disabled Ex-Servicemen and second priority will be given to dependents of defense personnel killed in action or severely disabled (with over 50% disability attributable to defence services).

1. ELIGIBILITY CRITERIA:

A. Age Limit: (As on 01.04.2026)

Not below 20 years and not above 28 years as on 01.04.2026, i.e. candidates must have been born not earlier than 02.04.1998 and not later than 01.04.2006 (both days inclusive).

Relaxation of Upper age limit is applicable as per Government guidelines.

Relaxation in upper age limit will be applicable to trained Apprentice of SBI, whose engagement start date is on or after 01.01.2022 and have completed the specified branch experience of one year successfully in SBI on or before last date of registration i.e. 31.08.2026, provided his/her conduct and performance is found to be satisfactory during the entire training period. Also, Successful completion of Apprenticeship training refers to passing of skill evaluation test (Trade Test) and Obtention of Joint National Apprenticeship Certificate jointly issued by SBI-NSDC/ BFSI-SSC.

B. Essential Academic Qualifications: (As on 31.12.2026)

Graduation in any discipline from a recognised University or any equivalent qualification recognised as such by Central Government. Candidates having integrated dual degree (IDD) certificate should ensure that the date of passing the IDD is on or before 31.12.2026.

Those who are in the final year/semester of their graduation may also apply provisionally subject to the condition that, if provisionally selected, they will have to produce proof of having passed the graduation examination on or before 31.12.2026.

2. RESERVATION FOR PERSONS WITH DISABILITY (PWD):

4% horizontal reservation has been provided to Persons with Benchmark Disabilities as per section 34 of 'The Rights of Persons with Disabilities Act, 2016'.

3. EX-SERVICEMEN: For complete details, please refer to the detailed advertisement available on SBI Careers website.

4. SELECTION PROCEDURE: The selection process will consist of on-line test (Preliminary Exam & Main Exam) and Test of specified opted local language.

Phase-I: Preliminary Examination: Online Preliminary Exam consisting of Objective Tests for 100 marks will be conducted online. This test would be of 1-hour duration consisting of 3 Sections as follows:

Sr.	Name of Test	Medium of Exam	No. of Questions	Max. Marks	Duration
1.	English language	English	30	30	20 min.
2.	Numerical Ability	*	35	35	20 min.
3.	Reasoning Ability	*	35	35	20 min.
Total		*	100	100	1 Hour

Each test will have a separate timing as mentioned above. There will be negative marks for wrong answers in the Objective tests. 1/4th of mark assigned for question will be deducted for each wrong answer. No minimum qualifying marks are prescribed for individual test OR for aggregate score. Section wise marks will not be maintained.

Adequate number of candidates in each category as decided by the Bank (approximately 10 times the number of vacancies, subject to availability) will be shortlisted for the Main Exam from the list of all candidates arranged in descending order of aggregate marks scored.

Phase - II: Main Examination: Structure of Online Main Exam would be as follows:

Sr.	Name of Test	Medium of Exam	No. of Questions	Max. Marks	Duration
1.	General/ Financial Awareness	*	50	50	35 min.
2.	General English	English	40	40	35 min.
3.	Quantitative Aptitude	*	50	50	45 min.
4.	Reasoning Ability & Computer Aptitude	*	50	50	45 min.
Total			190	200	2 Hr. 40 min.

Each test will have a separate timing as mentioned above. There will be negative marks for wrong answers in the Objective tests. 1/4th of mark assigned for question will be deducted for each wrong answer.

Candidates are required to score a minimum percentage marks on aggregate (For SC/ST/OBC/PwBD/ESM/DXS candidates, 5% relaxation available thereon). Minimum qualifying marks on aggregate will be as decided by the bank. No minimum qualifying marks for individual subject are prescribed. Section wise marks will not be maintained.

Phase - III: Local Language Proficiency Test: Provisionally selected candidates not having studied (in class 10th or 12th) any of the specified local language of the State applied, will have to appear in Local Language Proficiency Test (LLPT). The pattern of the test will be as follows:

Sr.	Test Pattern	Section	No. of Passages	No. of Questions	Max. Marks
1.	Non-Verbal Test	Objective	3	15	15
		Subjective	3	15	15
2.	Verbal Test				20

Candidates are required to score minimum qualifying marks as decided by the Bank in individual test (For SC/ST/OBC/PwBD/XS/DXS candidates, 5% relaxation available thereon).

Trained apprentices of SBI are given weightage in the Main Examination by awarding 2.5% of the maximum marks (i.e. 5 marks out of 200 marks) as bonus marks. The bonus marks will be added to the aggregate score of the candidate to arrive at the final aggregate score. These bonus marks will be given only if an apprentice, whose engagement start date is on or after 01.01.2022 and have completed the specified branch experience of one year successfully in SBI on or before last date of registration i.e. 31.08.2026, provided his/her conduct and performance is found to be satisfactory during the entire training period. Also, Successful completion of Apprenticeship training refers to passing of skill evaluation test (Trade Test) and Obtention of Joint National Apprenticeship Certificate jointly issued by SBI-NSDC/ BFSI-SSC.

Merit list will be drawn State wise, category wise. Candidates qualified in the test (main examination) will be placed according to their aggregate marks in descending order in respective States and Categories.

NOTE: Other detailed information regarding the examination will be given in the 'Acquaint Yourself' booklet, which will be made available to the eligible candidates along with the call letter for the test.

* List of medium of examination according to state applied for:

Sr.	State/UT	Medium of Exam
1.	Andaman & Nicobar	English, Hindi
2.	Arunachal Pradesh	English, Hindi
3.	Assam	English, Hindi, Assamese, Bengali
4.	Chhattisgarh	English, Hindi
5.	Goa	English, Hindi, Konkani
6.	Gujarat	English, Hindi, Gujarati
7.	Himachal Pradesh	English, Hindi
8.	Jammu & Kashmir	English, Hindi, Urdu
9.	Karnataka	English, Hindi, Kannada
10.	Ladakh	English, Hindi, Urdu
11.	Madhya Pradesh	English, Hindi
12.	Maharashtra	English, Hindi, Marathi
13.	Manipur	English, Hindi, Manipuri
14.	Meghalaya	English, Hindi
15.	Mizoram	English, Hindi
16.	Nagaland	English, Hindi
17.	Odisha	English, Hindi, Odia
18.	Rajasthan	English, Hindi
19.	Sikkim	English, Hindi
20.	Tamil Nadu	English, Hindi, Tamil
21.	Telangana	English, Hindi, Telugu, Urdu
22.	Tripura	English, Hindi, Bengali
23.	Uttar Pradesh	English, Hindi, Urdu
24.	West Bengal	English, Hindi, Bengali

Test of specified opted local language:

Those who qualify for selection and produce 10th or 12th standard mark sheet/certificate evidencing having studied the specified opted local language will not be subjected to any Language test. In case of others (qualified for selection), specified opted local language test will be conducted after provisional selection but before joining. Candidates who fail to qualify this test will not be offered appointment. Candidates not found proficient in specified opted local language would be disqualified.

Provisional Selection (Subject to qualifying specified opted local language):

The marks obtained in the Preliminary Examination (Phase-I) will not be added for the selection and only the aggregate marks obtained in Main Examination (Phase-II) will be considered for preparation of the final merit list. Provisional selection will be made on the basis of candidate's performance in the test (Main Examination).

Final selection will be subject to-

- Verification of eligibility for the post and information furnished in the online application.
- Qualifying in test of specified opted local language, where applicable, as detailed above.

Results of the candidates who have provisionally qualified for selection will be made available on the Bank's website.

Wait List: A wait list of up to 50% of vacancies (State-category wise) will be maintained. Candidates will be released from this waitlist on quarterly basis against non-joining and resignation out of the current batch only, subject to the candidates securing minimum qualifying marks as may be stipulated by the Bank for selection. This wait list will be valid for a period of one year from the date of declaration of final result.

5. **PAY SCALE:** Rs.24050-1340/3-28070-1650/3-33020-2000/4-41020-2340/7-57400-4400/1-61800-2680/1-64480.
The starting Basic Pay is Rs.26730/- (Rs.24050/- plus two advance increments admissible to graduates)

6. **PROBATION PERIOD:** Selected candidates will be governed by the terms and conditions of the Service Regulations of the Bank in force at the time of joining.

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